



# Defect Product Claim Form

Claim #

Please fill out the form and provide images of how the product(s) arrived (inc. labelling on the box and packaging) and detailed images of the defect itself.

**Email completed form and all attachments to [jolina@jolina.com](mailto:jolina@jolina.com)**

Thank you for your patience whilst we promptly address your claim.

## Customer Details:

## Date of claim:

NAME		ORDER NO.	
ADDRESS		PHONE	
EMAIL		RESELLER	

## Product Information:

PRODUCT NAME		ORDERED DATE	
PRODUCT CODE		DELIVERY DATE	
DELIVERY DETAILS		QTY	

DESCRIPTION OF DEFECT:

--

## Bel Air to complete:

IMAGES		DEL F/U	
WMS F/U		FAC. F/U	